Detailed write up on procedure for Raising Query / Filing a Complaint on Designated Email ID/ Number along with Flowchart

At Econo Broking we have 2 Channels to raise Queries / Complaints

We have already provided Customer Care Number and E-Mail IDs on our website through Investor Grievance Escalation Matrix, However Clients can raise their queries on

Phone at 0278 – 2413128/36 / 0278 6614128/36

E-Mail ID – help@econobroking.com

Trade Deal Clients (Business of Tradedeal Financial Services Pvt. Ltd. was Took Over by Econo Broking Pvt. Ltd. In Nov 2020) can raise their queries on

Phone at 07948061920, 0278 2413128/36

E-Mail ID – trdeal@econobroking.com

Econo Broking Clients can raise their queries on

Phone at 0278 2413141

E-Mail ID – help@econobroking.com

The resolution of the query is provided immediately unless dependent on external factors.

In case the client is not satisfies with the resolution provided by the Help Desk Team or in case Client wants to file complaint directly, the client can file complaint on

Phone at 0278 2413110

At Designated E-Mail ID for filling complaint – grievances@econobroking.com

At Compliance Officer E-Mail ID – rashmin.relia@econobroking.com